

# SolderWorkx Mail-In Repair Checklist

Use this sheet to pack your device safely and avoid delays. Include it in the box.

- Text/call first to confirm pricing, turnaround, and the correct shipping address.
  - Remove discs, game cards, and accessories unless we specifically request them.
  - Write down the exact issue (example: 'PS5 no signal - HDMI port loose').
  - Back up data if applicable (repairs should not affect storage, but it's best practice).
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- Use a sturdy box (double-wall if possible). Avoid envelopes.
  - Wrap the device with bubble wrap on all sides (at least 2 inches of padding).
  - Fill empty space so the device cannot move inside the box.
  - Seal seams with packing tape (H-tape method).
  - Ship with tracking and insurance (recommended).

- ☐ Full name
- ☐ Return shipping address
- ☐ Phone number
- ☐ Email (optional)
- ☐ Device + issue description

Questions? Text (816) 598-7881 | Email [solderworkx@gmail.com](mailto:solderworkx@gmail.com)

We provide the shipping address after confirming details to prevent mix-ups and delays.